

## Allocation of Service Responsibilities

### Chief Operating Officer – Ian Floyd

(Head of Paid Service)

email: [ian.floyd@york.gov.uk](mailto:ian.floyd@york.gov.uk)

Direct report to Corporate Director	Service Area
Amanda Hatton, Corporate Director of People	People
Neil Ferris, Corporate Director of Place	Place
Janie Berry, Director of Governance & Monitoring Officer	Governance
Sharon Stoltz, Director of Public Health	Public Health
Pauline Stuchfield, Director of Customer & Communities	Customer & Communities
Debbie Mitchell, Chief Finance Officer & S151 Officer	Corporate Finance and Procurement
Trudy Forster, Head of HR and OD	Human Resources, Workforce Development and Payroll & Pensions

### Director Governance & Monitoring Officer – Janie Berry

email: [janie.berry@york.gov.uk](mailto:janie.berry@york.gov.uk)

Head of Service / Job Title	Service Area
Rachel Antonelli, Head of Democratic Governance & Deputy Monitoring Officer	Head of Democratic Governance
Cathryn Moore, Legal Manager & Interim Deputy Monitoring Officer	Legal Services (Commercial & Planning)
Melanie Perara, Legal Manager	Legal Services (Social Care)
Lorraine Lunt, Corporate Governance Team Manager	Customer Complaints & Feedback and Information Governance
Dawn Steel, Head of Civic, Democratic and Scrutiny Services	Democratic & Scrutiny Services and the Civic Office
Andrew Flecknor, Electoral Services Manager	Elections

### Assistant Director Policy & Strategy – Claire Foale

email: [claire.foale@york.gov.uk](mailto:claire.foale@york.gov.uk)

Head of Service / Job Title	Service Area
Gareth Wilce, Interim Head of Communications	Communications
Will Boardman, Head of Corporate Strategy & City Partnerships	Corporate Strategy & City Partnerships
Ian Cunningham, Head of Business Intelligence	Business Intelligence
Shaun Gibbons, Head of Carbon Reduction	Carbon Reduction

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## Director Customer & Communities – Pauline Stuchfield

email: pauline.stuchfield@york.gov.uk

Head of Service / Job Title	Service Area
David Walker, Head of Customer & Exchequer Services	Register Office Bereavement Services (including York Crematorium) Mansion House Operations Business Rates, Council Tax, Sundry Debts collection & Recovery Welfare Benefits Team Adults Income & Court of Protection Teams Customer Centre & Web Teams
Roy Grant, Head of ICT (York and Harrogate)	Digital Service Programme & Development Management across all services Client to Managed Services Contract (communications & infrastructure) ICT Compliance, Service Desk & Mobile/Print Services Domain, System Administration, Security and Database services Digital City Team
Jane Benson, Head of Business Support	Payroll & Pensions HR business centre Creditors Blue Badge and parking services Administrative support across all front line services Scanning & mail Staff travel

## Assistant Director Customer & Communities – Charlie Croft

email: charlie.croft@york.gov.uk

Head of Service / Job Title	Service Area
TBC, Head of Communities	Local Area Coordination Volunteering and social action Family Information Service and Live Well York Community Sport and Health Champions Environment and Community Officers Human Rights and Equalities Ward teams and ward budgets Community Hubs Community Covenant
Strategic Services Manager – Andy Laslett	Client Management of CYC leisure facilities (incl. the Community Stadium) Client Management of Explore York Community Centres / facilities / projects
Joint Strategic Head of Learning (with NYCC) – currently out to recruitment	
Head of York Learning – Angie Padfield	Community based learning programmes to support health and wellbeing and personal development Employability and functional skills programmes Family Learning Apprenticeships both for the council and for small businesses Full-time 16-18 including personalised learning programmes Workplace qualifications to improve skills

## Head of HR – Trudy Forster

email: trudy.forster@york.gov.uk

Head of Service / Job Title	Service Area
Stuart Langston, Head of Health and Safety	Health & Safety (NYCC shared service)

## Chief Finance Officer – Debbie Mitchell

- email: [debbie.mitchell@york.gov.uk](mailto:debbie.mitchell@york.gov.uk)

Head of Service / Job Title	Service Area
Patrick Looker, Finance Manager	Finance – Place Services
Richard Hartle, Finance Manager	Finance – Education and Children Services
Steve Tait, Finance Manager	Finance – Adult Services
Sarah Kirby, Principal Accountant	Finance – budget and corporate finance
Emma Audrain, Principal Accountant	Finance – technical finance
Helen Malam, Accountant	Finance – Customer and Corporate Services
Phill Monk, Category Manager	Procurement
Mark Woolford, Category Manager	Procurement
Chloe Wilcox, Category Manager	Procurement

## Director Public Health – Sharon Stoltz

- email: [sharon.stoltz@york.gov.uk](mailto:sharon.stoltz@york.gov.uk)

Head of Service / Job Title	Service Area
Fiona Phillips, Assistant Director / Consultant in Public Health	Public Health
Peter Roderick, Consultant in Public Health	Public Health – joint post with Vale of York CCG
Anita Dobson, Consultant in Public Health	Public Health

## Place Directorate

### **Corporate Director Place – Neil Ferris**

email: neil.ferris@york.gov.uk

### **Director Environment, Transport and Planning - James Gilchrist**

email: james.gilchrist@york.gov.uk

<b>Head of Service / Job Title</b>	<b>Service Area</b>
Ben Grabham, Head of Environmental Services	Environmental Services
Dave Atkinson, Head of Programmes & Smart Place	Programmes & Smart Place
Tony Clarke, Head of Transport	Transport
Bill Manby, Head of Highways & Fleet	Highways & Fleet
Steve Wragg, Flood Risk Manager	Flood Risk
Steve Ball, Emergency Planning Manager	Emergency Planning
Matt Boxall, Head of Public Protection	Public Protection
Colin Rumford, Head of Regional Investigations	Regional Investigations
Alison Cooke, Interim Forward Planning Manager	Forward Planning
Becky Eades, Head of Development Services	Development Services
Jane Mowat, Head of Community Safety	Community Safety

### **Director Economy, Regeneration and Housing – Tracey Carter**

email: tracey.carter@york.gov.uk

<b>Head of Service / Job Title</b>	<b>Service Area</b>
Andy Kerr, Head of Regeneration Programmes	Regeneration Programmes
David Warburton, Commercial Project Manager (Guildhall & York Central)	Commercial Projects
Nick Collins, Head of Commercial & Operational Asset Management	Commercial & Operational Asset Management
Simon Brereton, Head of Economic Growth	Economic Growth
Denis Southall, Head of Housing Services	Landlord Services, Homelessness and Housing options, Housing Standards and Adaptations
Mike Gilsenan, Head of Building Services	Building Services, Repairs and Planned Maintenance
Vicky Japes, Head of the Older Person's Accommodation Programme	Older Person's Accommodation Programme
Michael Jones, Head of Housing Delivery	Housing Delivery
Vacant, ICT Housing Programme Manager	ICT Housing Programme
Ian Asher, Head of Property Design and Facilities Management	Property Design and Facilities Management

## People Directorate

### **Corporate Director People – Amanda Hatton**

email: amanda.hatton@york.gov.uk

### **Director of Safeguarding – Michael Melvin**

email: michael.melvin@york.gov.uk

### **Interim Assistant Director Adult Social Care – Mandy Welsh**

email: mandy.welsh@york.gov.uk

<b>Head of Service / Job Title</b>	<b>Service Area</b>
Belinda Jones, Head of Service	Adult Social Care
Sam Watts, Acting Head of Service	Adult Social Care
Christian Walsh, Acting Head of Service	Safeguarding, Mental Health, DoLS, Learning Disability & PfA
Ralph Edwards, Principal Social Worker	Adult Social Care
Richard Douglas, Head of Service	Provider Services
Abby Hands, Acting Programme Manager	Adult Social Care Operating Model

### **Assistant Director Children’s Specialist Services – Sophie Wales**

email: sophie.wales@york.gov.uk

<b>Head of Service</b>	<b>Service Area</b>
Rose Howley, Head of Service	MASH & Assessment
Sophie Keeble, Head of Service	Safeguarding Interventions
Simon Fisher, Head of Service	Achieved Permanence
Howard Lovelady, Head of Regional Adoption Agency One Adoption North and Humber	Adoption
Dallas Frank, Head of Service	Quality Assurance and Safeguarding/Principal Social Worker
Niall McVicar, Head of Innovation & Children’s Champion	Innovation & Children’s Champion
Paula Richardson, Interim Head of Early Help	Early Help
Sara Orton, Service Manager Youth Justice Service	Youth Justice Service

### **Director Commissioning & Prevention – Jamaila Hussain**

email: Jamaila.Hussain@york.gov.uk

<b>Head of Service</b>	<b>Service Area</b>
Gary Brittain, Head of Commissioning & Contracts	Commissioning & Contracts
Joe Micheli, Head of Commissioning (Early Intervention, Prevention and Community Development)	Early Intervention, Prevention and Community Development

## Assistant Director Education and Skills – Maxine Squire

email: maxine.squire@york.gov.uk

<b>Head of Service</b>	<b>Service Area</b>
Derek Sutherland, Head of Effectiveness & Achievement	School Effectiveness & Achievement
Barbara Mands, Head of Education & Support Services	Education & Support Services
Alison Edeson, Skills Team Manager	Skills Teams
Tina Hardman, Principal Education Psychologist	Educational Psychology
Karron Young, Head of Virtual School	Virtual School
Sue Day, Head of SEND & Inclusion	Head of SEND & Inclusion